

User Testing Script

Document the usability testing process to ensure clear insights and actionable feedback.

OBJECTIVE

What are the goals of the usability test?
What hypothesis will be tested?
What research questions will be answered?

PARTICIPANTS

Who are the users of our solution?
What are the characteristics of the participants?

METHODOLOGY

Where will the test take place?
How long will it take?
What exactly will be evaluated in the test?

RECRUITMENT

How will participants be recruited?
How many participants will be recruited?

SCENARIOS & TASKS

What situation will be simulated for the test?
What are the tasks participant will be asked to perform?
What sequence of actions will the user take during the test?
What specifically will be evaluated for each action/task?

QUESTIONS

What follow-up questions will be asked?